

William Woerner

From: Susan Hill <susan_in_az@[REDACTED]>
Sent: Tuesday, May 21, 2019 10:50 AM
To: andy Smith
Cc: Chris Cox
Subject: Re: LIBERTY TRUST DISTRIBUTIONS - SUSAN HILL'S BUCKET 1

Thank you for providing some information, but I really don't understand what you are saying. Until I got your email, I never heard of 'LFO' or anything about the "State of SC not letting 'them' collect on defaults" that you say I have. How long have you known something was wrong; and when did you start to take steps to collect on my behalf? You never notified me of any of that going on. It sounds like you/your firm personally hired a detective to locate whomever you couldn't find before. Is that true? How many people are you looking for; and how do you intend to collect and restore money owed to investor(s)? Is it just me/my account that is affected; or do you have other clients who are experiencing the same thing?

I still do not understand what is going on, Andy. And I don't know why you didn't notify me that there was a problem with this "investment" when you were made aware of default activity. I find it hard to believe that it wasn't till I wrote you (my emails of May 6th and 7th) about what I discovered that you first realized there was a problem. It was horrible to learn, first on my own and then with the help of someone at Liberty Trust, that no deposits are being made and the monthly distributions we depended on just stopped without any warning. It's having a major impact on us.

I am still in shock. I don't know what good coming in would do. I process things better if I can read through information and try to comprehend it all.

Susan Hill

ACC015632 File #8686

From: andy Smith <asmithfinancial@[REDACTED]>
Sent: Monday, May 20, 2019 3:54 PM
To: Susan Hill
Subject: Re: LIBERTY TRUST DISTRIBUTIONS - SUSAN HILL'S BUCKET 1



We are and have been in contact with our attorney and LFO is basically out of the picture. The State of SC will not let them collect on defaults on which you have. We have taken steps to collect on your behalf. Some people have moved and we have hired a detective to locate the ones we couldn't find before. So much going on and I think we should get together to go over the details if you would like. Let me know and I'm sorry about the delay too. No excuses

Andy Smith
Smith & Cox, LLC

AZ

Ph.

Fax

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On Monday, May 20, 2019, 10:09:34 AM MST, Susan Hill <susan_in_az@hotmail.com> wrote:

Andy, it's been 13 days since you wrote and said you'd gather data and get back to me asap. What is the status on this Bucket 1 investment?

Susan Hill

From: andy Smith <asmithfinancial@>
Sent: Wednesday, May 8, 2019 9:27 AM
To: Susan Hill
Subject: Re: LIBERTY TRUST DISTRIBUTIONS - SUSAN HILL'S BUCKET 1

I will gather some data for you and get it to you asap.

Andy Smith

Smith & Cox, LLC

[REDACTED]

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On Tuesday, May 7, 2019, 5:08:06 PM MST, Susan Hill <susan_in_az@ wrote:

Andy, I'm not sure you got my email sent yesterday, so I am re-sending it and including Chris Cox this time in the event you are out of the office. Also, I did my own research and find something very troubling about my Bucket 1 investment. Here is a summary of what I've learned from Liberty Trust since last Friday, 5/3/19, and in reviewing the Transaction Summary they sent me:

- My initial IRA cash transfer deposit of \$106,000.00 into Liberty Trust as custodian of Bucket 1 was posted on 11/3/14.
- On 11/7/14, there was an asset purchase from Matthias Breyer, Upstate Law Group, for \$45,376.30.
- Starting 12/15/14, Loan and Interest Payments of \$854/month started posting from Charles VanCuren BAIC2929 Upstate Law Group.
- The Charles VanCuren loan payments stopped with the last posting of \$854 on 10/3/18. No warning, and no explanation by you.
- Meanwhile, also on 11/7/14, there was a second asset purchase, Upstate Law Group, related to Clifford Betcher BAIC2872 for \$59,823.92.
- Starting on 12/15/14, Loan and Interest Payments of \$1,125.91 started posting from Clifford Betcher. The 2nd payment, however, wasn't made till 4/27/15.
- Like Charles VanCuren, Clifford Betcher also stopped making payments. Last posting was 9/18/17. No warning, and no explanation by you.
- I started taking distributions from my Liberty Trust account in January 2017. This was the Bucket 1 income account that was to provide a minimum of \$2000/month income during my first 5 years of retirement.

- Like my email of yesterday indicated, I was shocked to discover my May deposit was only \$1,047.23 because, essentially, there is no more money in the account except for the minimum-required balance of \$500! That's when I also learned that no loan or interest payments have been made into my account by anybody for some time as I outlined above.
- My total distributions to date from this account amount to \$64,047.23. So much for my \$106,000.00 low-risk, conservative investment in my future.

On 9/27/18, I sent an email to both of you with some questions and concerns I had. One of the questions in that email was this:

Question: On September 13, 2017, I got a letter from Liberty Trust Company pertaining to my "self-directed IRA investment." It included another letter dated September 6, 2017 re Policy # [REDACTED] Resident State TX, Insured/Policy Owner Clifford D. Betcher. It says insurance coverage under this policy terminated as of September 6th for non-payment of premium due and the policy no longer provides any insurance protection. I have no idea what this is or who Clifford D. Betcher is. Can you shed any light on it?

Andy's answer on 9/28/17: This is a client that has a Life policy where you are the beneficiary in case he may pass on as it relates to future payments on the Bucket 1. I have been told this has been handled by Upstate Law Group that is the account rep on these situations.

So, today as I look at all this -- and in particular see Clifford Betcher's payments stopped on 9/18/17 -- can you tell me what's really going on?

Susan Hill

From: Susan Hill
Sent: Monday, May 6, 2019 4:42 PM
To: Andy Smith
Subject: Liberty Trust Distributions - Susan Hill's Bucket 1

Andy, my Bucket 1 payment for May 2019 was only \$1,047.23. I called Liberty Trust and was told that the reason my distribution was less is because the balance in the account before the distribution was only \$1,673.59. They sent me everything less the \$500 minimum balance and \$10 processing fee.

What's going on Andy? Please advise. Thanks.

Susan Hill

ACC015636 File #8686